OUR SERVICES



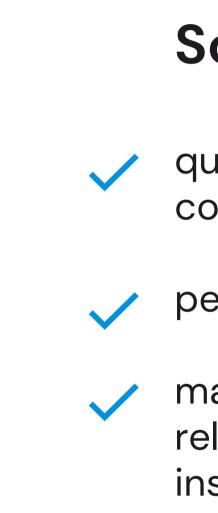
YOURS SOLUTIONS







Since June 1995, Avion Company S.p.A. delivers goods around the world in a safe and secure way, providing a wide range of services that meet the most varied needs of its customers. For all transportation solutions (Sea/Air/Road Freight), we also carry out the Export and Import customs formalities and provide **storage** for your goods.





Some of our strenghts:

services combined quality to competitive prices

personalized and tailored services

management of all paperwork relating to customs clearance and insurance



On March 2012, Avion Company get into Baggage Repatriation Market offering its experience and services to Airlines in Italy.

Lufthansa Group became our customer on September 2012, being the first Airlines to be part of this journey.

Today Avion Company is proud to serve more than **41 Airlines** in Italy starts with its **Poland**, and German and Spain offices to develop the business in Europe, with the aim to became the first European Baggage Repatriation Supplier.





SERVICES

Proration Analysys

- Separated invoice for proration purpose
- Check of bag reason for loss and fault stn

OUR SERVICES

Lost and Found Services

- Primary and Secondary Tracing
- HDQ analysis
- Proration analysis

Delivery Services

Pan National Mishandled bagagge Delivery services

Lost and Found Supervision

Report on pick-up performances
Standardize LL procedures for bag delivery
Customer Service for lost luggage





AVION Customer Care available in Worldtracer®

Proration Analysys by courier report



Lost Property handling



Airlines Assistance 24h

Centralized Delivery planning from HDQ



BENEFITS

Have one single supplier Pan-National or Pan European wide

Standardize timing and procedures for saving and operation purpose

Improvement on report accuracy

Solid, trustful and Healty provider

YOUR BENEFITS

© Avion Company S.p.A.



Improvement in billing Auditing

Improvement in communications and action from one single supplier

Get advisory services for Passengers assistances



CURRENT CUSTOMERS

Air Canada Air China Air Consult Air Dolomiti Air France Air India Air Nostrum Air Transat Airport Handling **Austrian Airlines** British Airways **Brussels Airlines**

Cello Aviation Czech Airlines EI AI Emirates Etihad Eurowings Flybe Iberia Iberia Express Jet Blue Klm Lufthansa

Mea Pakistan Airlines Pegasus Qatar Airways Rossiya Sagat Sagat Handling Sea Singapore Airlines **Swiss Int Airlines Toscana Airports Handling Turkish Airlines** Wizz Air



HEADQUARTERS

Avion Company S.p.A. Via G. di Vittorio, n. 37 20068 Peschiera Borromeo (MI) ITALY

Phone + 39 02.5536.4011; 4171 Fax + 39 02.51655.1199 baggage@avioninternational.com

Web Site <u>www.avioninternational.com</u>





